**Joseph Rider**

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**SUMMARY**



Dedicated Junior Full-Stack Engineer with fundamental software design, development, and testing knowledge. Seeking to apply strong technical and communicative skills to thrive with a successful team and provide reliable code and web applications. My proven track record shows my excessive appetite for learning to solve problems pragmatically and efficiently in various studies. Studied heavily on repairing, testing, and building code, while gaining a deeper understanding of how to analyze and engineer critical data structure.



**EDUCATION**



**• University of Maryland Global Campus • 2023**

Full-Stack Software Engineer Certificate

**• Community College of Baltimore County • 2017**

Associate's Degree in General Studies



**SKILLS**



**Front End:** HTML, CSS, BootStrap, JavaScript, jQuery, React

**Back End:** Python, Flask, Node.js, Express, SQL, SQLAlchemy

**Testing:** Jasmine, JEST

**Miscellaneous:** Git, GitHub, Ubuntu Terminal, Visual Studio Code, RESTful API, Axios, AJAX



**EXPERIENCE**



**Sales/Technical Support Timonium, Maryland**

**M&M Controls** **2018 – Present**

* Further increasing sales and customer retention by assisting customers in person and over the phone, offering deep technical knowledge and commitment to exceeding expectations.
* Continuing to increase my sales growth Year-over-Year(YoY) by over 100% each year as the newest employee in the sales division, using the knowledge I’ve gained in my free time with the dedication to succeed.
* Recognized as the Top Sales Associate several times over my 5-year period, that increased company profit by over 30%.

**Warehouse Manager Essex, Maryland**

**Filtrex Corporation 2015 – 2018**

* Reduced inventory loss by 20% and supply delays by 18% by communicating with buyers/vendors/shippers and ensuring all routes were managed effectively and promptly.
* Directly handled inbound and outbound shipments of material, verifying accuracy and implementing proper procedures to increase efficiency and reduce unit costs by 45%.
* Reduced inventory encumbering by improving adequate storage space by 50-60% through utilizing previously inefficient or unused space and managing new storage locations.

**Filter Manufacturer and Warehouse Associate Essex, Maryland**

**Filtrex Corporation** **2010 – 2015**

* Reduced the manufacturing time by 30% by integrating new tools and management software and single-handedly spearheading the manufacturing process.
* Improved material unloading times by 50% using heavy machinery, such as forklifts and pallet jacks.
* Updated and organized warehouse inventory to maintain maximum efficiency by inspecting all tools/equipment, operating heavy machinery, and overseeing all warehouse operations on a day-to-day basis.



**VOLUNTEERING**



**Volunteer**

**Long Green Volunteer Fire Company**

* Volunteered as a firefighter to help my local community while building experience and knowledge for myself.
* Eagerly endured necessary training, including HAZMAT courses gaining first-hand experience in crucial aspects, such as refueling engines.
* Volunteered my extra time to assist in hosting events for the local community, including serving food during Holiday events and helping serve families during local sporting events.